



**GURU GOBIND SINGH COLLEGE FOR WOMEN  
SECTOR-26, CHANDIGARH**

**FEEDBACK: ACTION TAKEN REPORT (SESSION 2020-21)**

(Based on the analysis of the feedback collected from various stakeholders  
during session 2019-20)

Our institution has a structured feedback mechanism to collect feedback various stake holders to ensure quality of Curriculum, Institute Infrastructure, Teaching Learning Process, Research Opportunities, Training and Placement. Stakeholders play a vital role in the evaluation, development, and enhancement of the quality of the learning experience and their feedback allows us to evaluate ourselves on various parameters.

Google forms, made on a five-point scale are used to collect feedback, which is then analysed and suggestions offered are also noted. Suitable action and corrective steps are taken to improve the quality of teaching- learning process.

**Main Suggestions:**

- Due to COVID induced lockdown, contact classes were suspended. Students did not find the same level of comfort with online classes and faced technical difficulties also.

**Action Taken:**

- The virtual learning environment was new to both teachers and students. Efforts were made by the faculty members to make online classes comfortable as well as interesting for the students.

- Students were provided with PDFs of text books and soft copies of notes so that their studies did not suffer.
- The college library maintained a complete repository of online study material provided by faculty members. Some faculty members also recorded and shared lectures. This was of immense help to students in their study during the COVID lockdown period.
- Even though contact classes were suspended, students were guided and encouraged to participate in webinars, online workshops, and competitions to involve them in extra-curricular activities and nurture their potential.
- Value added courses in online mode were offered to the students by various departments.
- Upgradation of the hostel infrastructure was also undertaken. A common reading-cum-study room was constructed in the hostel and two split air conditioners were installed. Ceiling fans and furniture was also purchased for furnishing them. 10 window air conditioners were also installed in the hostel rooms.
- Keeping in mind the health of the students and the norms of social distancing, an open gymnasium with specialised equipment was made operational.
- Mata Ganga Auditorium was made fully air conditioned to facilitate holding of functions.
- 5 CCTVs were also placed in the campus for enhanced safety and security.
- A multi-functional outdoor sports ground was also constructed for practice of various sports.
- For better Wi-Fi connectivity, 10 access points were installed in the campus.