

## STUDENT SATISFACTION SURVEY

### SESSION 2020-21

An educational institution is a systematic body for transmission of knowledge, skills and cultural values in the students. As the students are most important stakeholders of an educational institution true evaluation of their requirements provides a significant input in improving the quality of teaching-learning process. Therefore, our institution obtains student feedback related to:

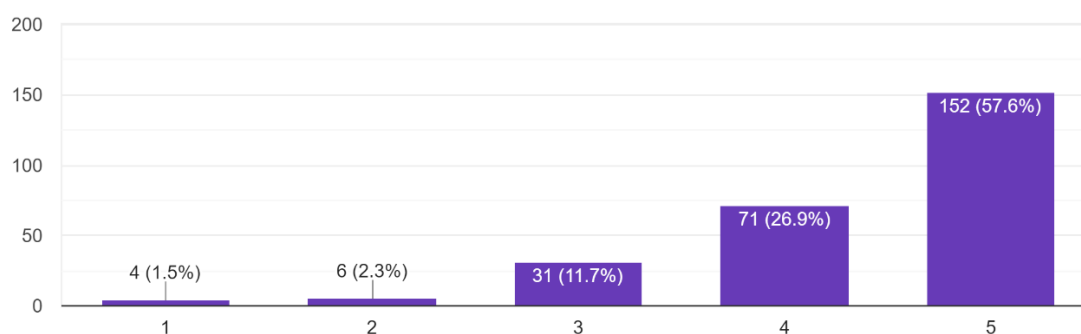
- I. Curriculum, Teaching, Learning and Evaluation
- II. Infrastructure
- III. Governance and Management
- IV. Student Support

A structured online questionnaire is filled by the students and the data was collected five-point Likert Scale with 1 = Strongly Disagree, 2 = Disagree, 3 = Neutral, 4 = Agree, 5 = Strongly Agree. The findings of the feedback of the students for the session 2020-21 are as follows:

#### I. Curriculum, Teaching, Learning and Evaluation

The teacher covers the entire syllabus in time

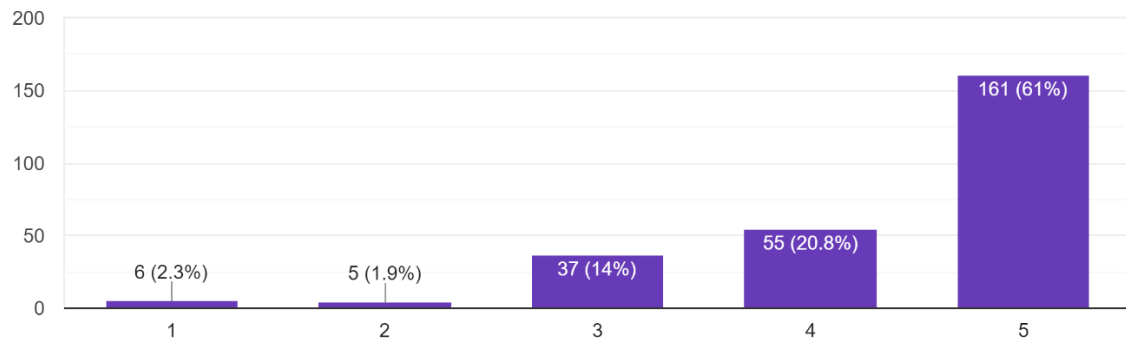
264 responses



**Most of the students agreed that the teachers cover the entire syllabus in time.**

The teacher is able to communicate clearly

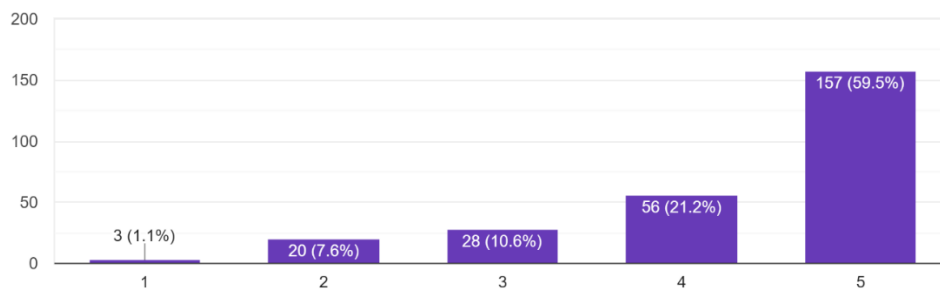
264 responses



**Majority of the students agreed that the teacher is able to communicate clearly.**

The topics are discussed in detail by the teachers

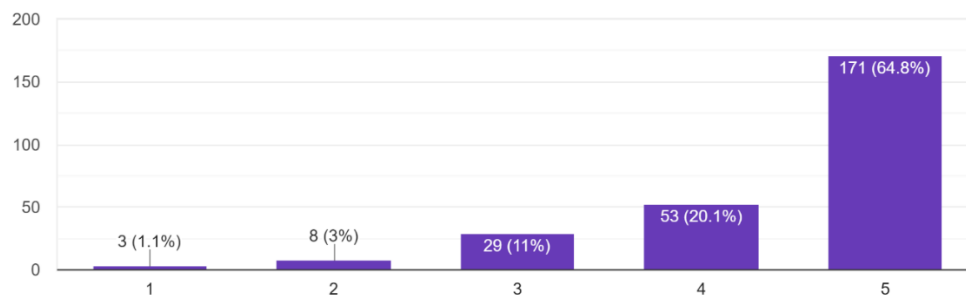
264 responses



**Most of the students agreed that the teachers discuss the topics in detail.**

The teacher comes fully prepared for the class

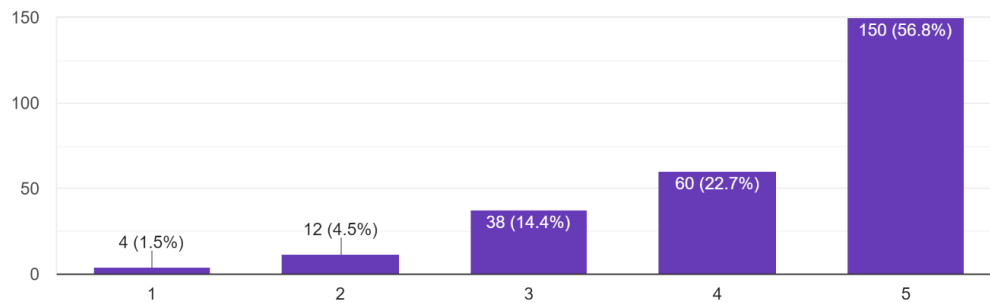
264 responses



**Most of the students agreed that the teachers come fully prepared for the class.**

The teacher guides and counsels in academic and non-academic matters

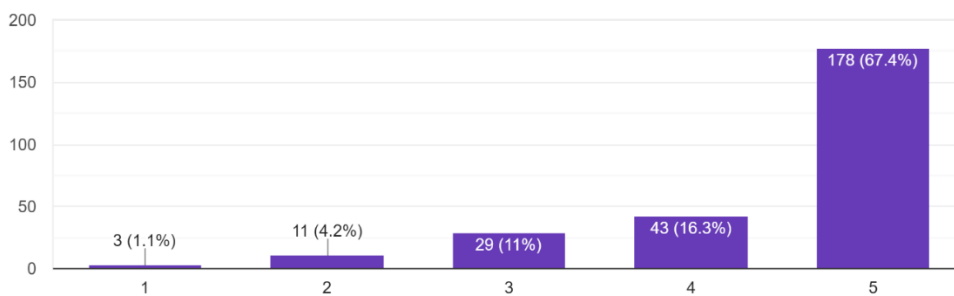
264 responses



**Most of the students agreed that the teacher guides and counsels them in academic and non-academic matters.**

The teacher encourages participation and discussion in class

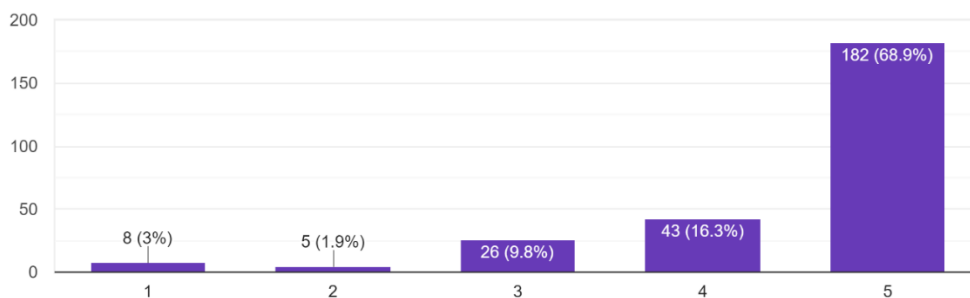
264 responses



**Majority of the students agreed that the teachers encourage participation and discussion in class.**

The teacher uses modern teaching aids such as Google Meet, Zoom, Smart Board, etc.

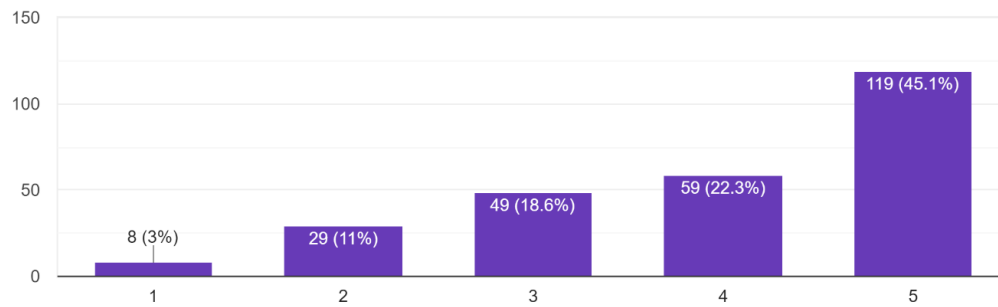
264 responses



**Most of the students agreed that the teachers use modern teaching aids.**

The teacher pays attention to academically weaker students

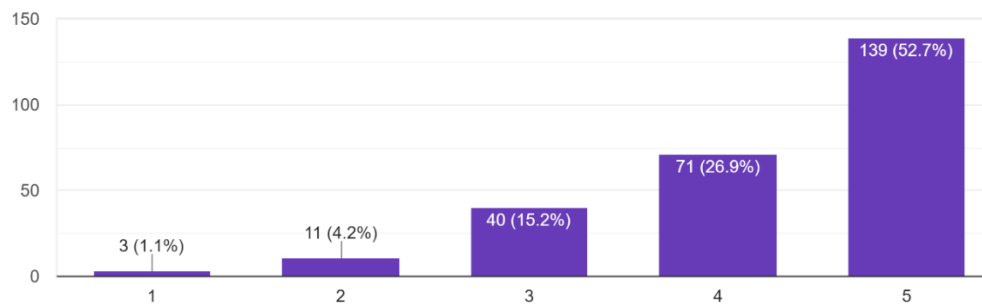
264 responses



**Most of the students agreed that the teachers' pay attention to weaker students.**

The evaluation process used by the teachers is fair

264 responses

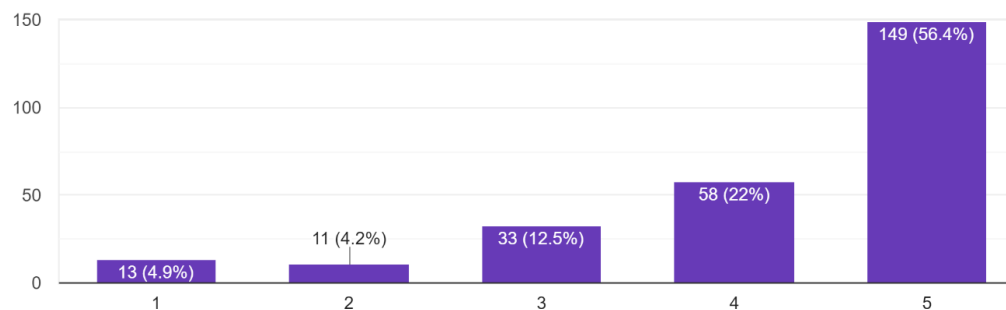


**Most of the students agreed that the evaluation process is fair.**

## II. Infrastructure

Are you satisfied with the reading space available in the library?

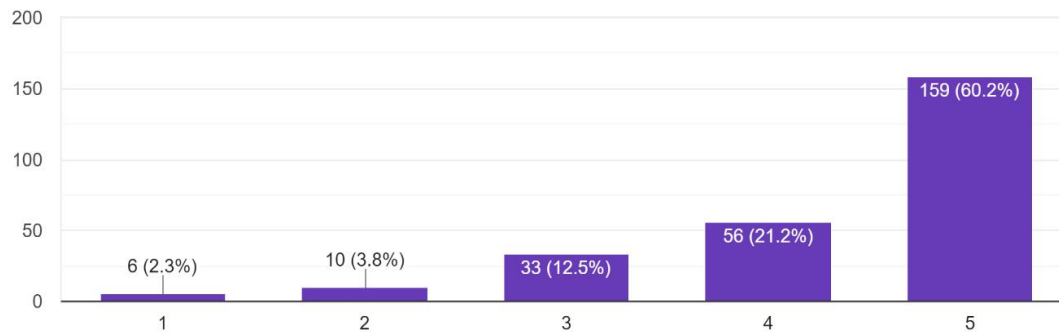
264 responses



**Most of the students are satisfied with reading space in the library.**

Is the library staff co-operative and helpful?

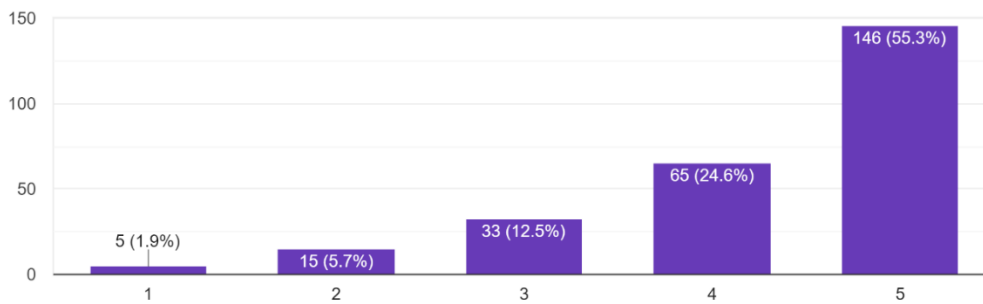
264 responses



**Most of the students agreed that the library staff is helpful.**

Are you able to locate the books easily in the library?

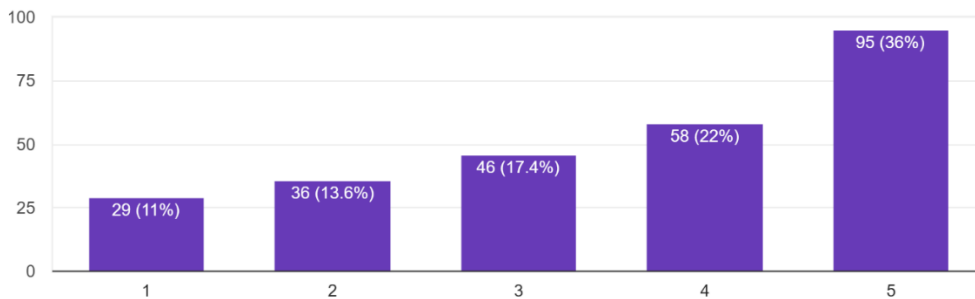
264 responses



**Most of the students agreed that they can easily locate the books in the library.**

College canteen provides healthy and nutritious food

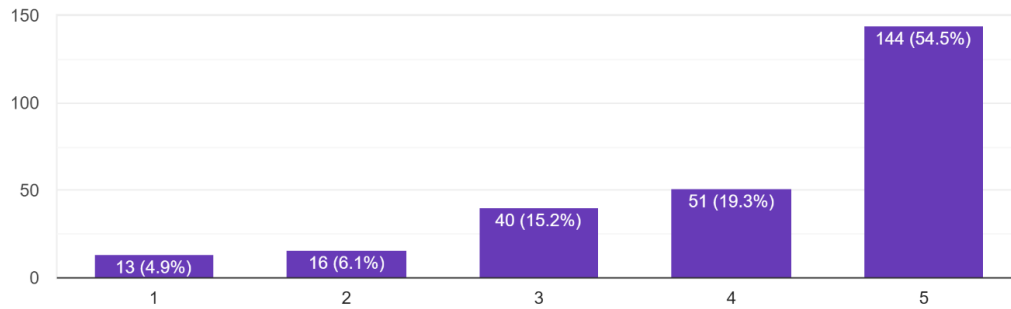
264 responses



**Most of the students agreed that canteen food is healthy.**

Are you making use of online educational resources?

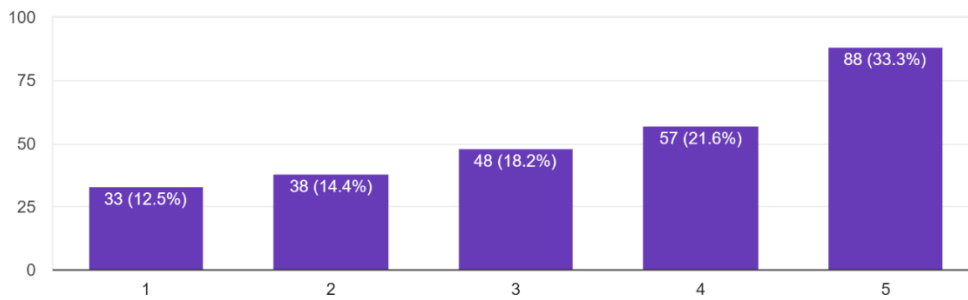
264 responses



**Most of the students are making use of online educational resources.**

The prices and quality of the canteen food is satisfactory

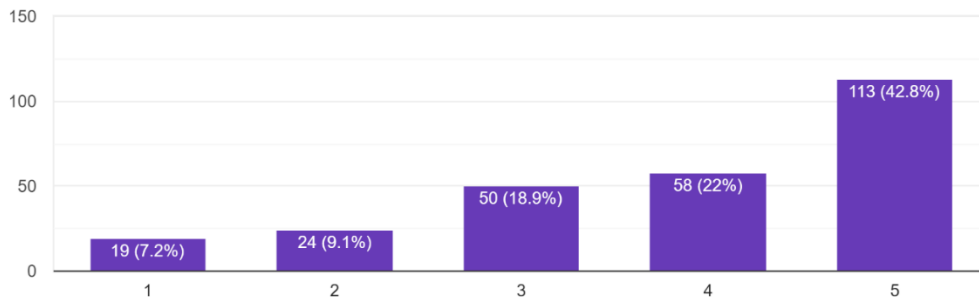
264 responses



**Most of the students agreed that the prices and quality of the canteen food is satisfactory.**

Easy accessibility to the bank in college campus

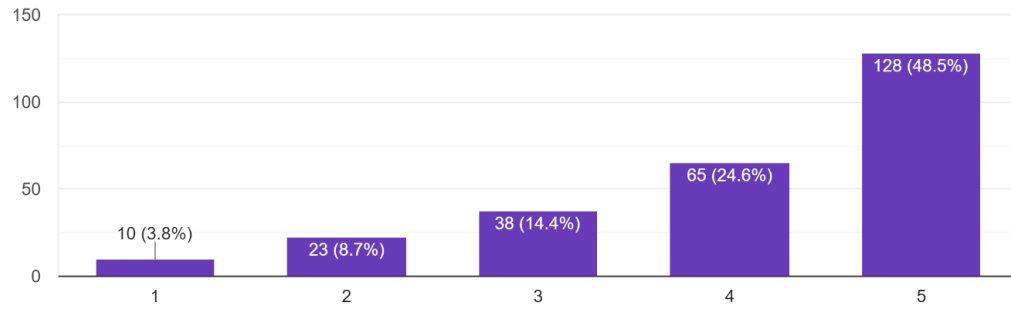
264 responses



**Most of the students agreed that the bank is easily accessible in the college campus.**

### Adequate arrangement for clean drinking water

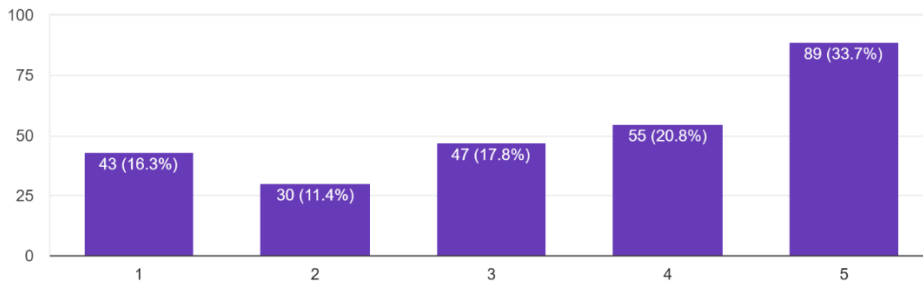
264 responses



**Most of the students agreed that adequate clean drinking water is available.**

### Facility of clean toilets in the college campus

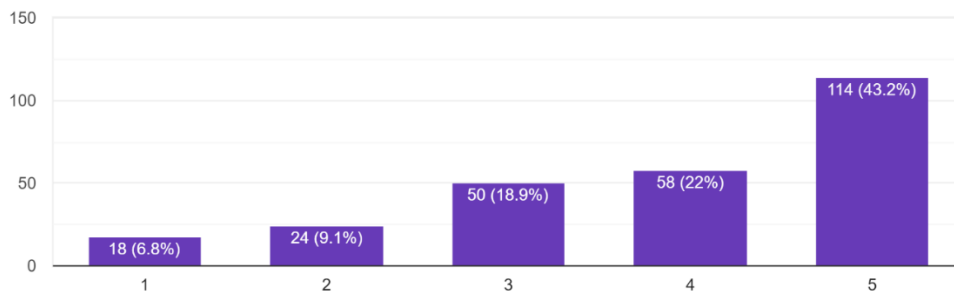
264 responses



**Most of the students agreed that facility of clean toilets is available.**

### Are the students motivated to take part in sports?

264 responses

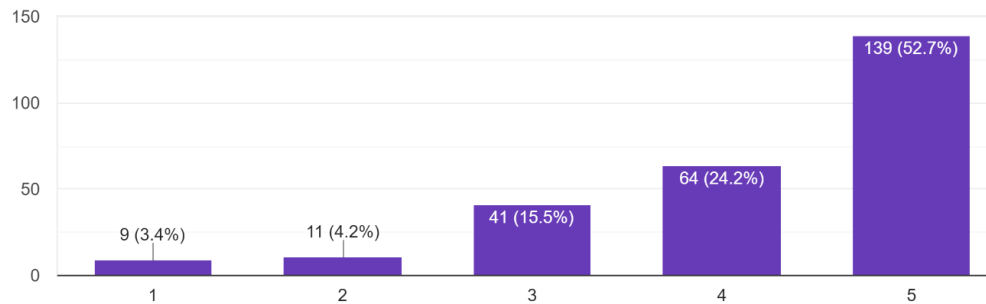


**Most of the students agreed that they are motivated to take part in sports.**

### III. Governance and Management

Administrative staff is polite, helpful & efficient in its functioning

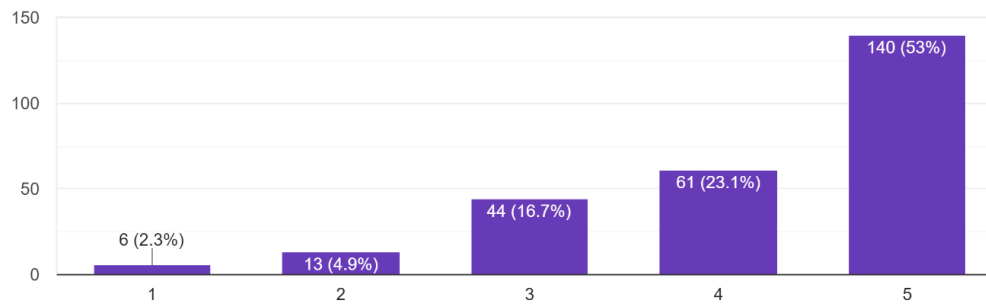
264 responses



**Most of the students agreed that administrative staff is polite, helpful & efficient in functioning.**

Head of the Institution & Head of the Department are approachable

264 responses

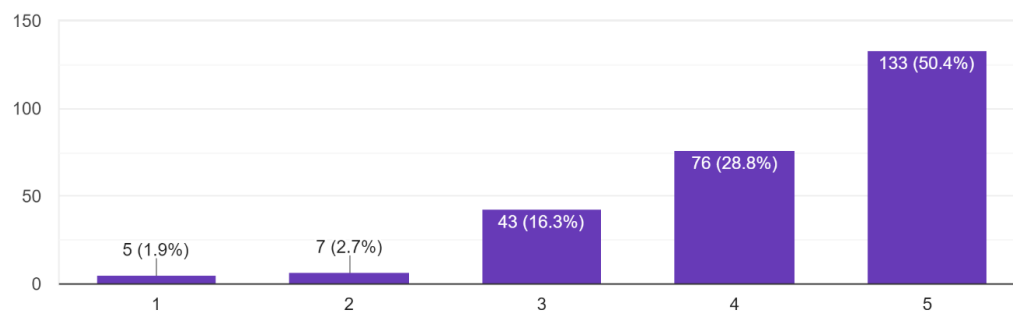


**Most of the students agreed that Head of the Institution and Head of the Department are approachable.**

### IV. Student Support

Are the grievances addressed properly?

264 responses

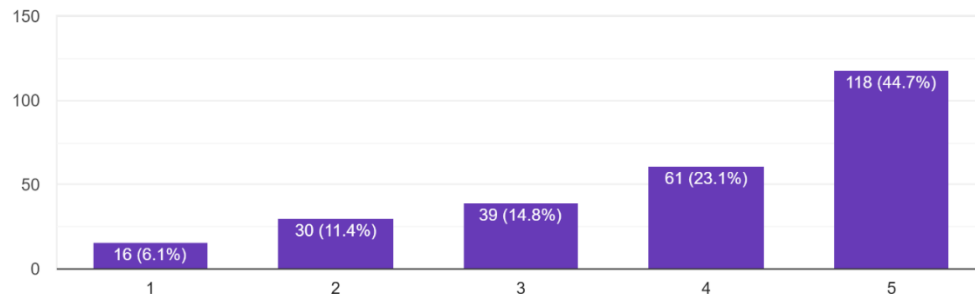


**Most of the students agreed that the grievances are addressed.**



Are you aware of various scholarship schemes?

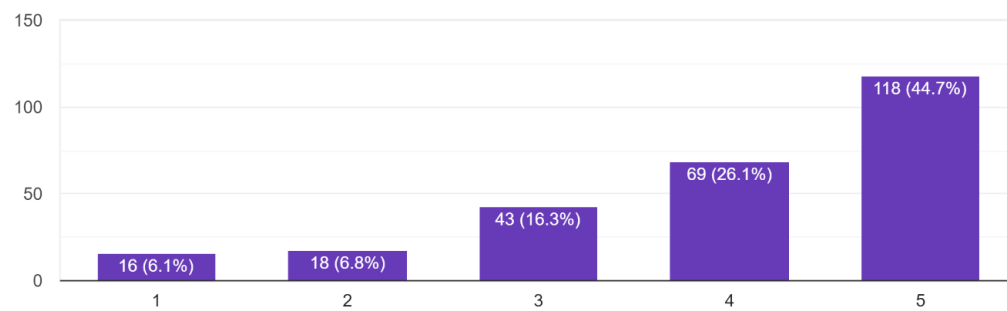
264 responses



**Most of the students are aware of various scholarship schemes.**

Career guidance & counselling is provided

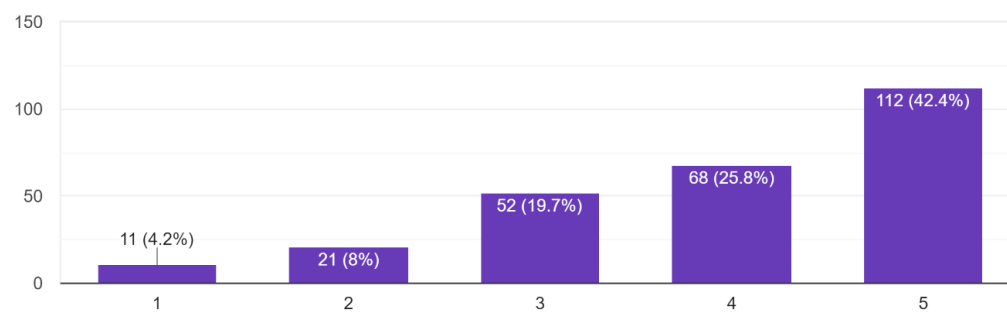
264 responses



**Most of the students agreed that career guidance and counselling is provided.**

Programs organised by the Placement Cell are helpful

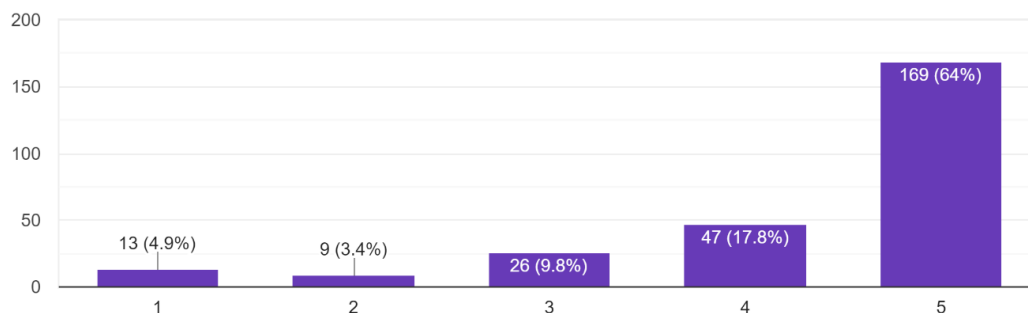
264 responses



**Most of the students agreed that programs organised by the Placement Cell are helpful.**

### Anti-Ragging Committee is active

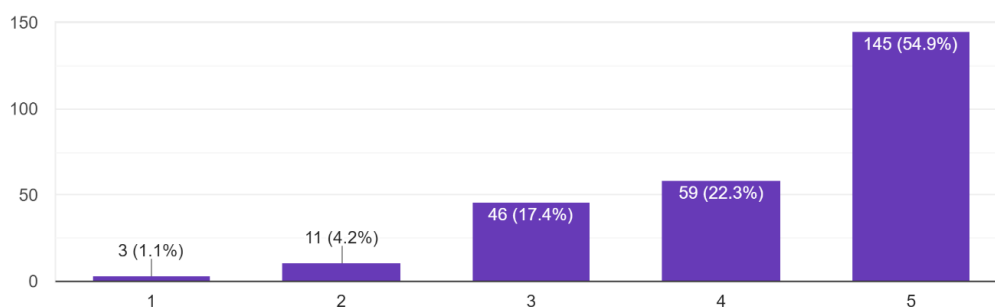
264 responses



**Most of the students agreed that Anti-Ragging Committee is active.**

### Encouragement to participation in co-curricular activities

264 responses



**Most of the students agreed that they are encouraged to participate in co-curricular activities.**

## ANALYSIS

- Majority of the students are satisfied with the teachers and their teaching methodologies as the teachers cover the entire syllabus thoroughly and encourage student participation in academic and non-academic issues. The students also agreed that the modern teaching aids are used by the teachers and special attention is paid to the weaker students. The students are happy with the fair evaluation process used by the teachers.
- As far as the infrastructure of college is concerned, the students are satisfied with the reading space provided in the library where they can easily access the books and online educational content. The library staff is also very supportive and helpful. Most of the students are satisfied with the canteen food, prices and quality; they also suggested for

improvement in canteen facilities. The students have agreed that adequate drinking water and clean toilets are available in the college. The students are extremely happy with the easy accessibility of bank in the campus.

- The students are satisfied with the Head of the Institution, Head of the Department and Administrative Staff as they are easily approachable, polite, helpful and efficient.
- The students are encouraged to participate in co-curricular and sports activities. They have agreed that they are provided with proper career guidance and counselling. Majority of the students agreed that Anti-Ragging Committee is active and they are also agreed that the programs organised by the Placement Cell are helpful. The students are aware of the various scholarship schemes and are happy with grievance handling.

**THANK YOU**